

OPEN AND CLOSED QUESTIONS

HOW OLD ARE YOU?

WHAT MADE YOU WEAR THAT SHIRT TODAY?



Closed questions

A closed question can be answered with either a single word or a short phrase.

Closed questions have the following characteristics:

- They give you facts.**
- They are easy to answer.**
- They are quick to answer.**

Are you happy?

What age are you?

Is this a dagger I see before me?

Open questions

An open question is likely to receive a long answer.

Open questions have the following characteristics:

- They ask the respondent to think and reflect.**
- They will give you *opinions* and *feelings*.**
- Open questions begin with words such as: what, why, how, describe.**

What did you do on your holidays?

Why is that so important to you?